

Trusted procurement for better buildings and homes

How to apply to join the Dynamic Purchasing System for Whole House Refurbishment

A walkthrough of the Proactis tender portal application process

Steps to complete your DPS response

Step 4 Step 6 Step 7 Step 1 Step 2 Step 3 Step 5 Complete the Online Questionnaire Upload your reference and lot Accept T&Cs and submit your Add any additional information Download and Log into the Portal Access the DPS read all documents choice confirmation response

What you will need in advance

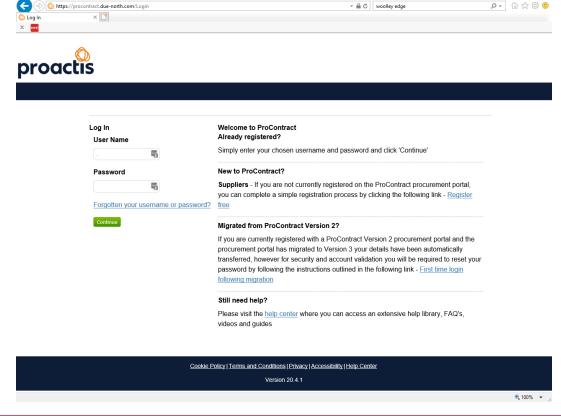
- A printer/scanner (as you will need to print and sign then scan and upload documents that form part of your submission).
- If you are a company (as per Companies House)
 - Your company's registered name & number
 - Your company's registered address
- Details of 1 contract (where you provide similar services to that which you are applying to provide through the DPS) and names of the client referees that we may contact to confirm the details you have submitted.

Step 1 – Log into the portal

Access the Proactis portal at the following web address and login to the portal. If you have not yet registered you can also do so from this page

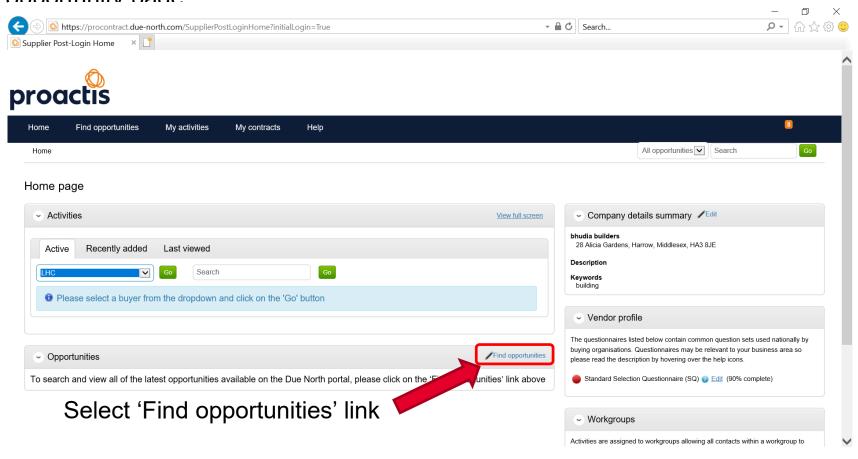
https://procontract.due-north.com/Login

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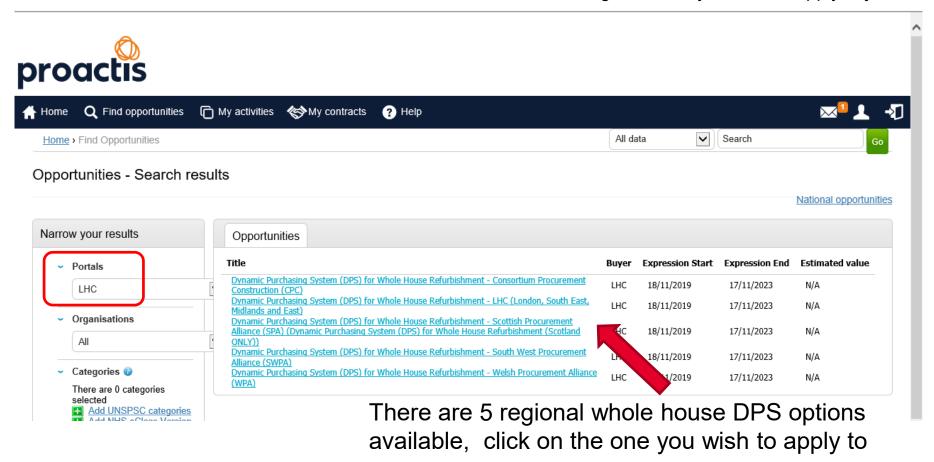




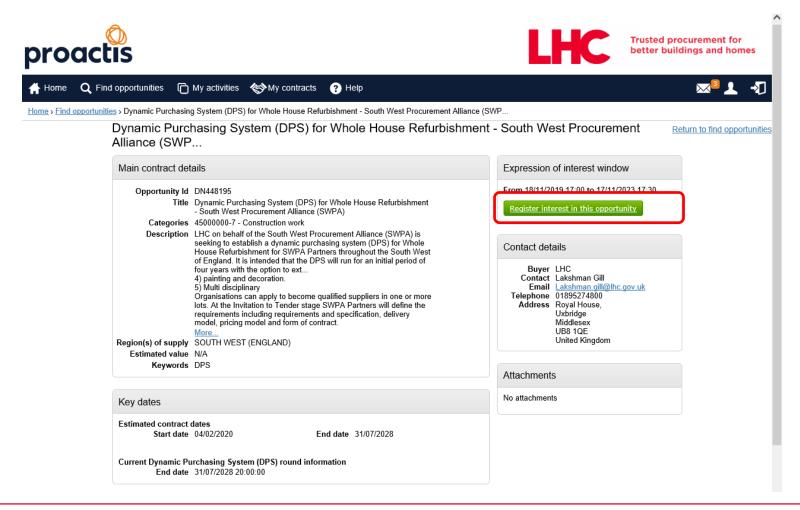
1. Once logged in, select the 'Find opportunities' link to enter the main portal opportunity page



- 2. You will initially see opportunities for all organisations that use this portal. To filter this select 'LHC' from the Portal drop down list highlighted below to show only LHC's opportunities.
- 3. Click the Whole House Refurbishment DPS link related to the regional area you wish to apply to join

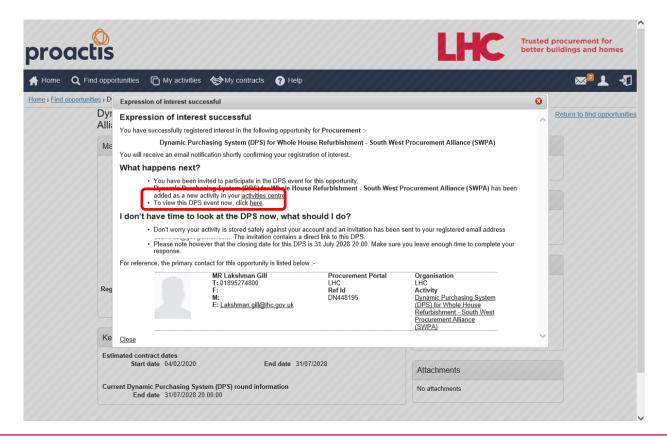


4. Select the 'Register interest' button to gain access to the DPS



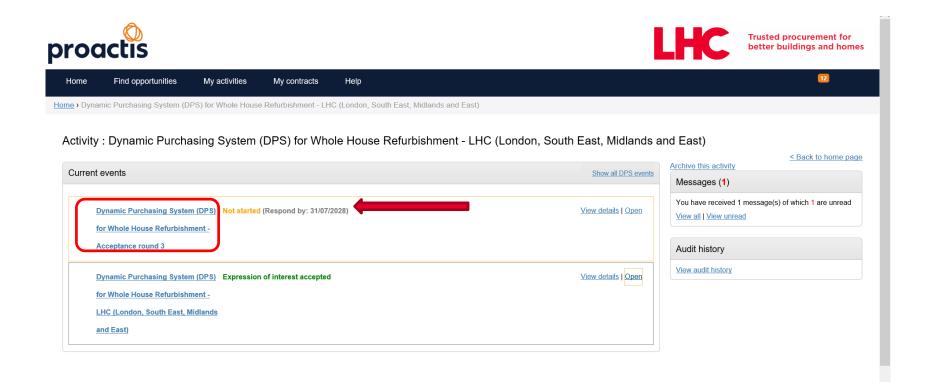
You have now registered your interest in the DPS and have access to the full documentation we have provided. In future this will be available from the 'My Activities' area once you have logged in.

You have however not yet completed your DPS response, if you wish to complete your response straight away click the link within the 'What happens next' section that appears to proceed.



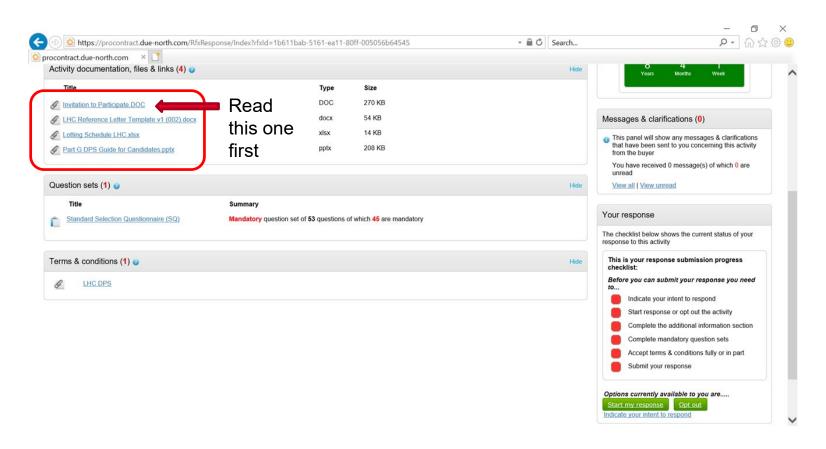
Step 3 - Download and read all documents

1. Click on the latest (highest) event on this page. This will also have a status of 'Not started' in amber.

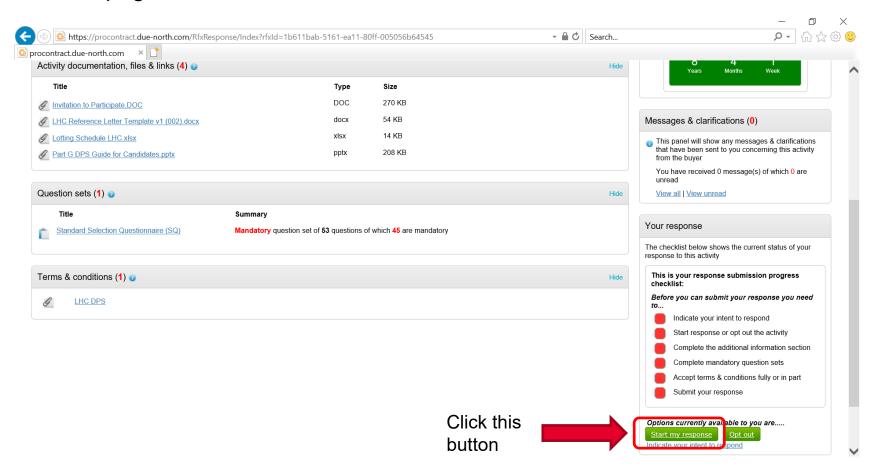


Step 3 - Download and read all documents

2. Click on each of the documents to be able to open and download them. Ensure you read each document starting with the 'Invitation to Participate' document.

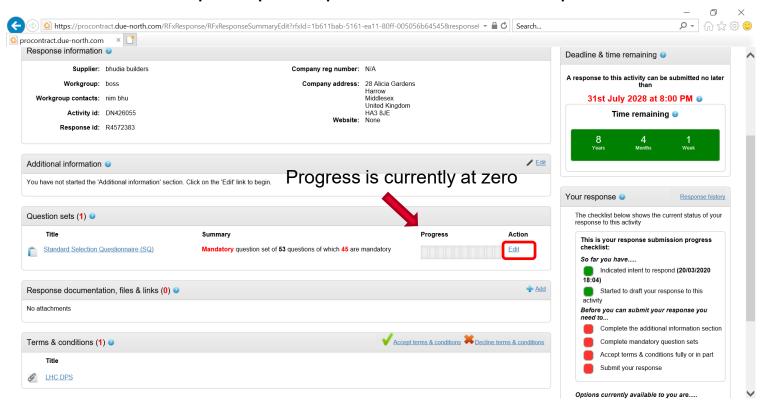


1. Click the 'Start my Response' button and the screen will refresh as seen on the next page.



2. You have unlocked the response form, note the progress of the selection questionnaire is currently showing all grey bars as you have not yet started it.

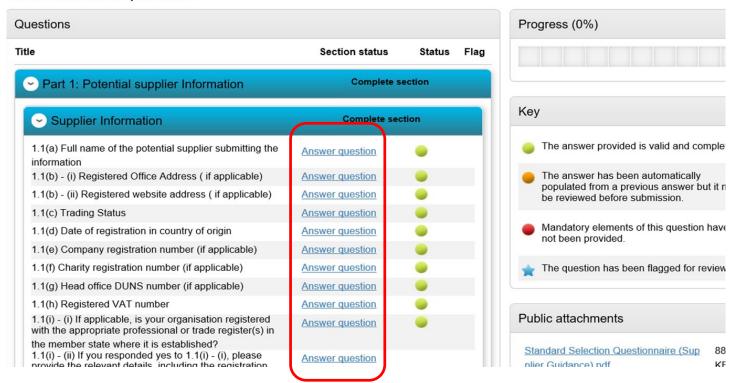
Click the 'Edit' link to open up the questionnaire and complete it.



3. Complete the Questions using the 'Answer question' link to the right of each question title. The Majority of these questions are Pass/Fail. The coloured circle to the right of each questions indicates whether you have completed it or not.

Ensure the Company name, number and address provided is as it is registered with Companies House

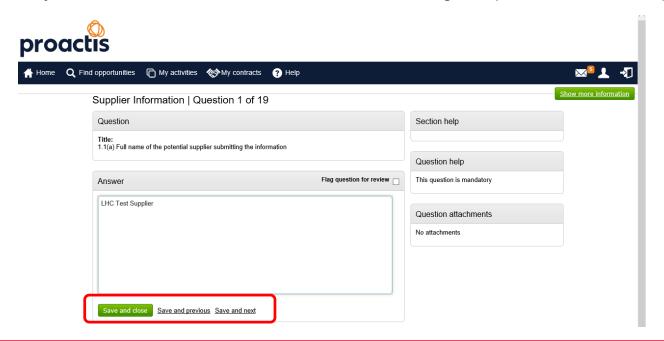
View evaluation questions



4. Provide your answer to each question in the text box provided. Once you have provided your response to each question you can navigate through questions using the links under each text box.

Some questions are mandatory, others only require completion depending on your response to other linked questions within the questionnaire. Which will be advised in the question title. Avoid using the browsers' back or forward buttons when completing the questionnaire, instead use the buttons under the text box to ensure the portal saves your responses regularly.

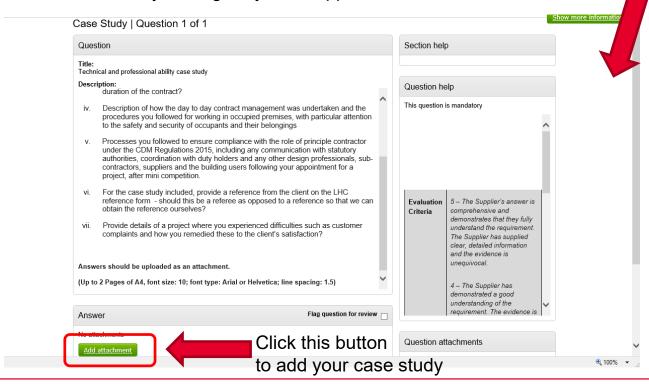
You should always click the 'Save and close' button before closing the questionnaire or webpage.



5. The case study question at the end of the selection questionnaire requires you to upload a relevant case study based on the criteria set out in the question. Click the 'Add attachment' button within the question to do this.

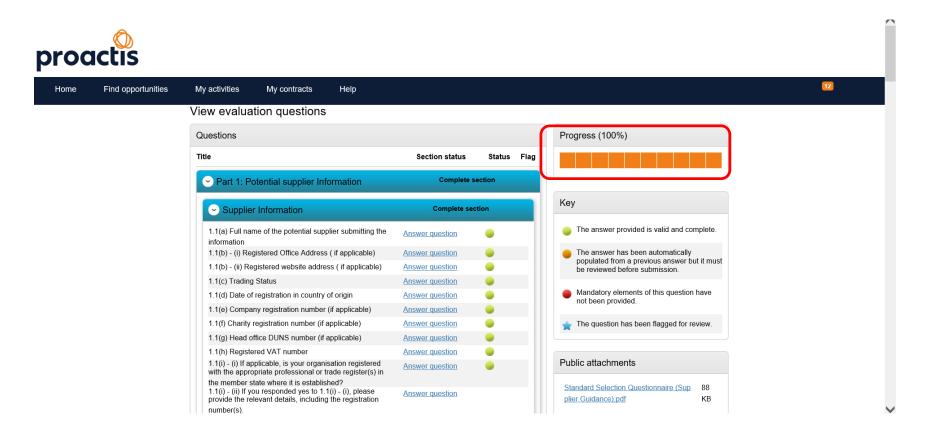


The case study is assessed by our technical managers and will form the scored quality element of our assessment of your eligibility to be appointed to the DPS.



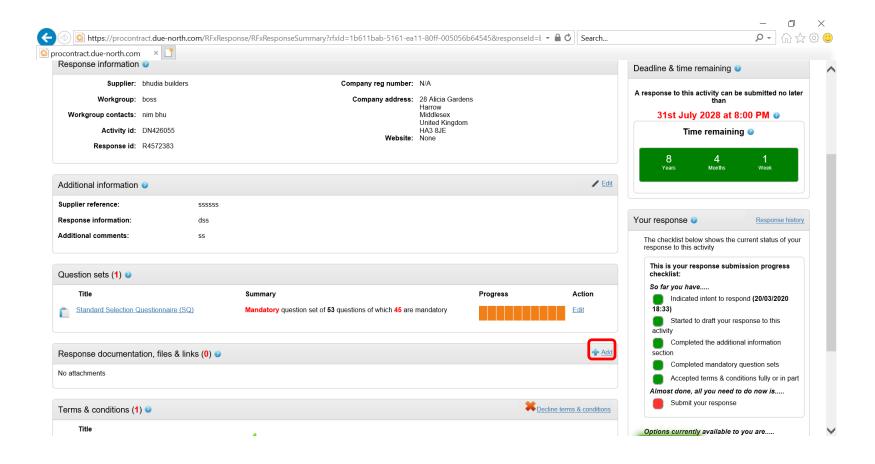


6. The questionnaire will be complete when the progress bar is fully amber and at 100%



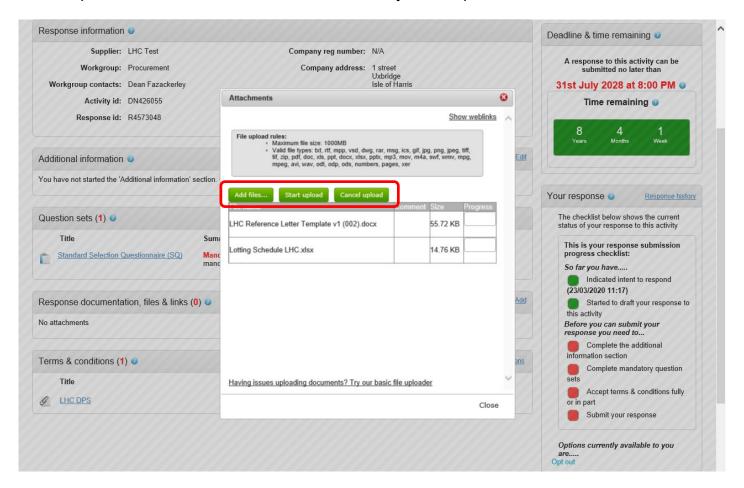
Step 5 – Upload reference and lot confirmation

1. From the main response page, click the 'Edit' link to open the upload window where you can provide your completed reference letter and lotting schedule using the template you downloaded earlier.



Step 5 – Upload reference and lot confirmation

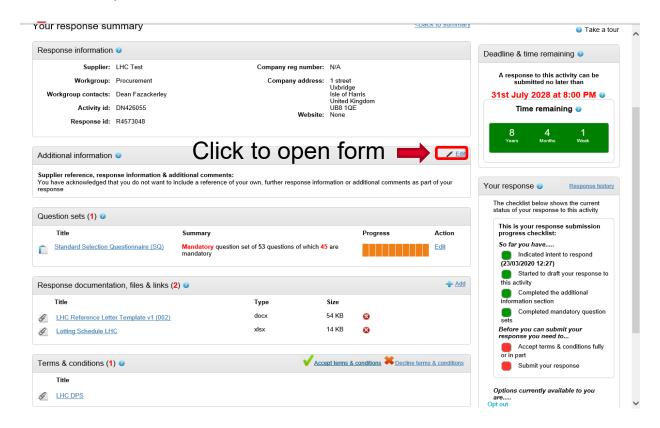
2. Click the 'Add files' link and select your completed reference letter and lotting schedule. Once done, click the 'Start upload' button to add the documents to your response.



Step 6 – Confirm any additional information

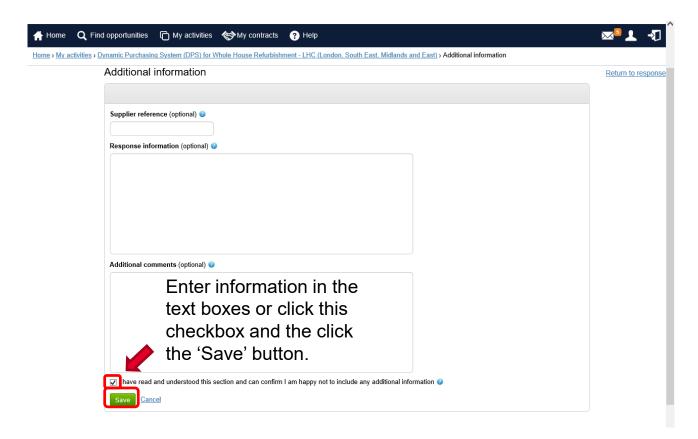
The additional information section allows you to add anything not covered within the questions set out that you feel you wish to include in your response. You will need to take some action in the form regardless of whether you have additional information to provide or not.

1. Click the 'Edit' link to open the additional information form.



Step 6 – Confirm any additional information

- 2. Either add any additional information you feel appropriate or click the check box at the bottom of the page to confirm you have no additional information to provide.
- 3. Click the 'Save' button to record your response and return to the main response screen

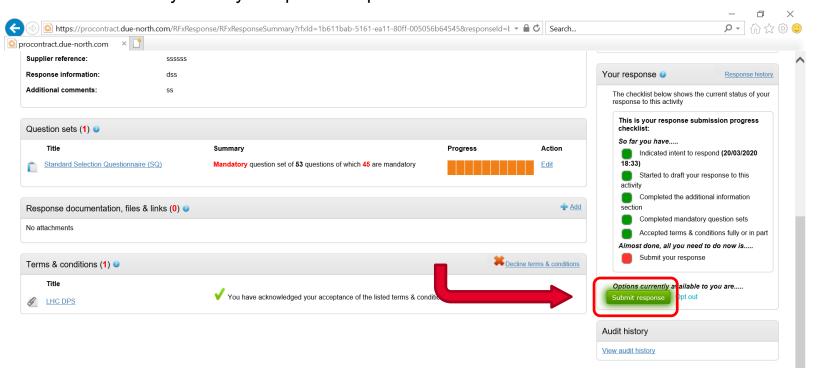


Step 6 – Accept T&Cs and submit your response

1. You will need to read and accept the DPS terms and conditions in order to submit your response. To do this click on the link shown below which is in the Terms and Conditions section.

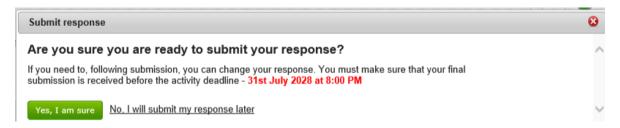


2. Once you have accepted the terms and conditions the 'Submit response' button will appear and glow. Click it to submit your fully completed response.

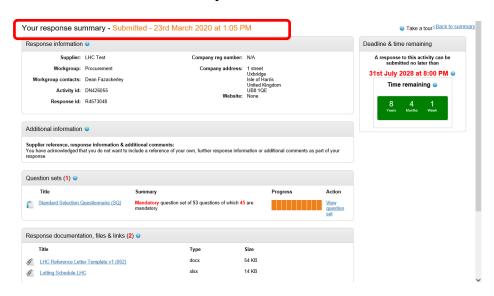


Step 6 – Accept T&Cs and submit your response

3. You will see the following popup message requesting confirmation to submit your response. Click the 'Yes I am sure' button to proceed.



4. The page will refresh and you will see the response summary page showing confirmation of the date and time of your submission and the content of your submission below it.



Next steps

You have now completed your application for the Whole House Refurbishment DPS.

You will receive a message confirming receipt your submission within your Proactis portal messaging inbox and also an email confirmation to the registered email address for your account.

Your application will be processed within 15 working days and you will be notified via the Proactis portal messaging inbox with the outcome of your submission (Note you will also receive an email when the message is received in your Proactis messaging portal inbox).

Please check the Proactis portal messaging inbox periodically during the 15 working days and also ensure that emails from Proactis do not go into your junk email box.

Should you be unsuccessful in your submission we will provide feedback to explain our reasons for declining your submission and if you are able to rectify the issues identified in our feedback you are able to re-apply at any time.